

examiner

Help spread smiles all across Northwest Ohio

A gift to our 2010-2011 Annual Campaign will make more smiles healthier and happier. Show your belief to our mission by supporting the Dental Center during this time. Enclosed is a donation envelope for your convenience, or you may call our donation office at (419) 241-1644. Visit our website at www.dentalcenternw.org.

third quarter 2010 service statistics

Unduplicated Patients 17 and Under	3,532
Unduplicated Patients 18 and Over	4,250
Appointments	15,932
Preventive and Diagnostic Services	24,592
Restorative Services	4,182
Endodontic Services	487
Prosthodontic Services	1,185
Extractions	2,729



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Findlay, OH

blanchard valley clinic

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toledo clinic

of northwest ohio

dental center



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- Winter 2010 -

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Executive Director



message from the chairman of the board

I'm very grateful for the support I have received this past year from the management and staff of the Dental Center along with my fellow board members. Thanks to all of them, we have had a successful year. I tend to measure success in terms of our progress within the Northwest Ohio Community, and that record is outstanding. Over the past eleven months in 2010, the Dental Center:

- Completed 58,180 appointments seeing nearly 23,000 patients. The value of those services was \$12,922,288; and yet we received under half the value in reimbursement.
- Celebrated 100 years of service to Northwest Ohio.
- Purchased a new digital x-ray system for the Hancock County clinic with funding provided by the HealthPath Foundation of Ohio (formerly the Anthem Foundation).
- Participated in the Annual Miles for Smiles and received \$50,000 in support from this program to help offset the fee reimbursement.
- Met with various members of our legislature including Representative Cliff Hite and Representative Barbara Sears to discuss the mission of the Dental Center and its importance to the community.
- Continued our relationship with United Way to help both organizations meet goals of access to quality health care in NW Ohio.
- Implemented a project with our partners in emergency care at St. Vincent Mercy Medical Center to follow up with ER patients for extensive care management, thus lowering the number of ER visits and cost of indigent care.
- Began a collaboration with our partners at Toledo Hospital to treat and educate maternity patients at risk to stop the cycle of dental decay. This program emphasizes oral health for mom as well as her newborn child.
- Developed a successful alliance with University of Toledo Medical Center Dental Residency Program utilizing volunteer general practice residents to travel to the 17 outlying counties in NW Ohio to treat patients using the Smile Express.
- Increased our community visibility and support with a successful 3rd annual Toast to Teeth – this year honoring the Toledo Dental Society and their vision which began the Dental Center 100 years ago.

It is an impressive list of accomplishments all to improve the access to care and the quality of services provided to our patients. I'm delighted to be associated with such a dynamic group of dedicated individuals. This organization and its staff is a "gem" in our community- and have earned our support. I hope you recognize the important role this organization plays in the lives of our patients. From my family to yours, I wish you the best in 2011. To quote Benjamin Franklin- "Be always at war with your vices, at peace with your neighbors, and let each New Year find you a better person."

Joseph T. Hessling
Chairman of the Board of Directors

mission statement

Since 1910, the mission of the **Dental Center of Northwest Ohio** has been to provide primary oral health services for underserved children and adults in northwest Ohio, to promote the value of good oral health through education, and to serve as an advocate for those with limited access to dental care.

Welcome 2011 New Board Members

Josh Schuyler

Josh is a native of Youngstown, Ohio, where he spent the first 18 years of his life before attending The Ohio State University. After graduating from Ohio State in 2004 with a bachelor of science in Economics and a minor in Military History, Josh was hired on full time as a Programming Manager at America Online's Columbus campus after interning there during his college career. Josh moved to Toledo in late 2004 as his wife decided to attend Law School at the University of Toledo. He has worked at Signature Bank since that time, originally as a Credit Analyst before moving to his current role of Assistant Vice President / Commercial Loan Officer.

Josh has been active in the Toledo community since his arrival, serving as a member of Toledo Community Venture Partners groups I and II. TCVP, which is supported by the Toledo Community Foundation, works with local non-profit agencies to build capacity using a venture capital model. He is also a graduate of Leadership Toledo, a member of the Sylvania Chamber of Commerce, and an active volunteer with various organizations in the community.

Josh and his wife are expecting their first child (a boy) in April, 2011. He is excited to join the DCNWO Board and looks forward to an excellent relationship.

Jeni Belt

Jeni is a member of the health law department of Shumaker, Loop, and Kendrick, where she has practiced for the last 15 years. Originally from Mentor, Ohio, she proudly calls Toledo, and the Old West End in particular, home, where she resides with her partner, Jason, dog Sasha, and cat Gatsby.

Jeni is a graduate of Miami University and the University of Toledo College of Law. Her interests include people, culinary delights, boating, skiing, and saving the world, not necessarily in that order.

Jeni has been involved in a number of organizations and causes in the community, including Big Brothers/Big Sisters of Northwest Ohio, Maumee Valley Habitat for Humanity, Independent Advocates, the Toledo Bar Association, and the Toledo Firefighters' Health Plan, to name a few. Her interest in the work of the Dental Center was piqued by the many passionate individuals she has met who are connected to this important mission. She is very excited about the opportunity to serve.

The Dental Center profited over \$1,000 by selling tickets to BD's Mongolian Grill for a fundraiser held on September 30. Four Master Stir-Fry Grillers, including Board members Alan Wagner and Kevin McQueen, cooked meals for our guests. All proceeds provided oral health services for underserved children and adults.

Guest Griller Derek Leck cooks up a storm to raise money for the Dental Center.



A Big Thank You...

- ...Dr. Jon Dove (Perrysburg Family Dentistry) donated two lead aprons on 9/20/10.
- ...Bob Evans on Reynolds Rd. donated 250 free kids' meals to use as appointment incentives.
- ...Buckeye Community Health Plan (David Fowls) donated 1,000 two-pocket folders and 800 pencils for our Annual Back-2-School event.
- ...Findlay Service League donated \$250 to order toothbrush kits.
- ...Kiwanis of Findlay donated 1,200 toothbrushes for adults and children.
- ...Knights of Columbus Club Leo Council, No. 957 donated \$200 to our Findlay clinic.
- ...Olive Garden and Domino's Pizza in Findlay donated free kids meals.
- ...Wendy's on Tiffin Ave. donated 200 free frosty drinks for the "treasure box" in Findlay.
- ...During the fall, Dr. Kevin Laing made a donation to the Dental Center in honor of Dr. Nan Tertel. In addition, Jayne Klett, RDH made a donation in memory of Dr. Richard Lewandowski.

Thank you

Dental Wheels: This year, the Smile Express Mobile Dental Center made:

- 36 visits to Erie County
- 16 visits to Van Wert Health Center
- 6 visits to Huron County
- 29 visits to Wood County
- 5 visits to Spencerville School
- 4 visits to Maumee Youth Center
- 5 visits to Anne Grady Nursing Home
- 6 visits to Sunshine Children's Home
- 1 visit to Filling Memorial Home in Napoleon
- 4 visits to Head Start and KinderCare locations
- 3 visits to St. Charles Hospital



Transportation is the number one issue influencing patients from seeking much needed dental care. The Smile Express Mobile Dental Center eliminates these barriers by bringing the dentist to the patient.

Events & Education

The 5th Annual Back-2-School event was a huge success as all 500 backpacks filled with school supplies were distributed to patients completing treatment. This event was sponsored by Buckeye Community Health and Paramount Advantage.

The Dental Center will be participating and providing dental resources in the Community Resource Fair on January 11 at Whitmer High School. This event allows families struggling with financial hard times the opportunity to access local agencies offering community assistance programs. For more information visit www.wls4kids.org

The Dental Center's Oral Health Knowledge College (OHKC) educational program has provided oral health training to 17,384 Northwest Ohio students ages 5 through 18 years, from 2007-2010. The initial program goal set back in 2007 was to reach 10,000 students during the four year grant, provided by Ronald McDonald House Charities. Congratulations educators!



Pictured: Deborah Belcher receives a backpack during the Dental Center's Back-2-School giveaway from dental assistant Elena Negrin.

St. Vincent Mercy Medical Center Emergency Department Project

The project began on September 1, 2010. The goal is to reduce return trips to the St. V's Emergency Department (ED) for income eligible patients who do not have a dentist and are visiting the ED for treatment of dental pain. The St. V's ED has been provided a block of time by the Dental Center to schedule appointments for patients depending on their needs. The Dental Center provides treatment or treatment plans during those scheduled times. While the ED can provide pain relief through antibiotic and pain medication, the underlying dental disease cannot be treated right away. Therefore, oral treatment plans are necessary.

Statistics for the first 90 days of the program are:

- 150 patients have been referred
- 131 cases are active
 - 48 Initial appointments have been kept
 - 16 treatments have been completed
 - 22 additional treatment appointments have been kept